

Parts Warranty Claim Form



- This form is for Parts claim only – refund for part only or re-supply part only.
- Failure to completely and accurately fill out this form will result in your claim being rejected until form is complete. The below information is required to lodge your claim with the manufacturer, your claim can't be submitted without this information.
- This completed form **MUST** be returned with the warranty part (return address below), along with the information in the next bullet section, this form must also be emailed as specified in the following bullet section.
- Accompanying this form **MUST** be the following:

MANDATORY -

- The warranty part.
- Copy of Jefferson Automotive Group parts invoice the part was purchased on.

IF APPLICABLE -

- Copy of fitment invoice.
- Any failure reports that can be provided to support your claim.
- Email completed form and required information as an attachment to partswarranty@jeffersongroup.com.au
 - Use customer name, part number, and Jefferson invoice number in the email subject field.

CUSTOMER NAME:

ADDRESS:

SUBURB:

STATE:

PHONE NUMBER:

CAR REGO #:

VIN #:

DATE PART FITTED:

DATE PART FAILED:

CAR KILOMETERS AT FITMENT:

CAR KILOMETERS AT FAILURE:

DESCRIPTION OF PART ISSUE:

PRESUMED CAUSE OF FAILURE:

PART NUMBER:

PART DESCRIPTION:

JEFFERSON PARTS INVOICE #:

CUSTOMER SIGNATURE:

DATE FORM COMPLETED:

RETURN ADDRESS:

Jefferson Automotive Group PDC
Parts Warranty
9-19 Rooks Rd
Mitcham, VIC 3132

PRIOR TO RETURNING:

- Ensure this form is entirely completed accurately.
- Ensure all documentation is enclosed.
- Ensure all documentation is emailed.